

## Troubleshooting Guide

Refer to your User Manual for complete troubleshooting and error information, or call Customer Support: 844-445-8267 Monday-Friday 9:00AM-5:00PM EST. Please contact your healthcare provider for assistance after normal business hours. What It Means What You Should Do

	What It Means	What You Should Do
E (	Blood or control solution was applied to the test strip before the flashing drop appeared on the display.	Discard the test strip and repeat the test with a new test strip. Wait until you see the flashing blood drop on the displa
53	The meter is sensing a used or contaminated test strip.	Discard the test strip and repeat the test with a new test strip. Wait until you see the flashing blood drop on the displa
83	Incorrect test strip.	Discard the test strip and repeat the test with a new test strip. Make sure that you are using a iGlucose®Essential test st
EΥ	Incorrect sample.	Discard the test strip and repeat the test with a new test strip. Make sure that only human capillary blood and iGlucose control solution are used for the test.
85	Temperature out of range.	Move to an area that is within the operating range for the meter. Let the meter adjust to this temperature for 20 minu performing a test.
8687	Potential hardware error.	Restart the meter. If the problem continues, contact Customer Support
E 8	A test strip inserted while the meter was connected to a computer or wall outlet.	When the charge is completed (about 3 hours for charging an empty battery), remove the Micro USB cable from the then take a test.
E 10	Insufficient sample.	Repeat the test and apply enough sample to fill the test strip $dheck$ window.
E ! !	Running out of battery.	Charge the battery.
$\otimes$	Data not transmitted	Please check network connection. Then discard the test strip and repeat the test with a new test strip, if the problem contact Customer Support: 844-445-8267 Monday-Friday 9900AM-5:00PM EST. Please contact your healthcare prassistance after normal business hours.
ătl	No signal	Restart the meter. Please check if your SIM data is used up. If the problem continues, contact Customer Support.
HI	Test result is above 600 mg/dL.	Wash and dry your hands and the test site well.Repeat the test using a new test strip. If your result still flashes HI, con health care professional as soon as possible.
LO	Test result is below 20 mg/dL.	Wash and dry your hands and the test site well.Repeat the test using a new test strip. If your result still flashes LO, cor your health care professional as soon as possible.



颜色: CMYK

Description	TeleRPM Blood Glucose Meter QRG(En)	Code N	lo.	
Material 12	8g铜版纸+水性上光,Z字折,四色	Size	420mm×105mm	
Deigned by			Checked by	
Approved by		Effective Date		

# **iiGlucose**<sup>®</sup>Essential

#### Made in China

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# Blood Glucose Meter

QUICK START GUIDE

MODEL: SMBGM-TMB-2282-G REF: TeleBGM 2282-G

Read your User Manual for complete instructions before performing a blood glucose test. For Single-patient use only. Do not share.











### Performing a Blood Glucose Test

- 1. Remove a test strip from the strip vial. Tightly close the vial cap immediately after you have removed the test strip.
- Insert the test strip into the meter in the direction of the arrows. The meter will turn on automatically.
- 3. A symbol of a flashing blood drop will appear letting you know the meter is ready to test.
- Press the lancing device against the side of your finger with the cover resting on the finger. Push the release button to prick your fingertip.





